

### NEW GENERAL MANAGER FOR TCWD



At the August 21, 2019 Regular Board Meeting, the Board of Directors appointed Fernando Paludi as TCWD's General Manager. Fernando is a registered civil engineer with over 30 years of experience in the water industry.

Before joining TCWD, Fernando served as the Executive Manager of External Affairs for West Basin Municipal Water District where he oversaw the water resources planning and policy, public information and education, government affairs, customer agency relations, grant management, and conservation programs. Prior to this role, Fernando served as the Associate General Manager for five years, including nine months as the Interim General Manager.

Fernando also served as a Senior Engineer at Metropolitan Water District of Southern California for ten years, and he holds a Master of Business Administration from Pepperdine and Bachelor of Science in Civil Engineering from University of California, Los Angeles.

### SEASONAL WELLS PROVIDE LOCAL WATER RELIABILITY

As a result of the 2019 winter storms, the Trabuco Creek Groundwater Facility produced more than 521 acre-feet, which is roughly 169 million gallons, of local water for the months of February through August. This local water production - enough to supply over 1,000 average households for one year - results in significant savings to District customers through the purchase of less imported water to meet system demands.

### Is Your Account Contact Information Current?



*If a water or sewer emergency occurs that affects your home or business, could we notify you right away?*

#### TO UPDATE YOUR ACCOUNT INFORMATION:

Call us during business hours at (949) 858-0277, or email us at [customerservice@tcwd.ca.gov](mailto:customerservice@tcwd.ca.gov) and we will update your account. Thank you for helping us to better serve you in emergencies.

### SYSTEM-WIDE LEAK DETECTION

During the month of October, don't be surprised if you see District representatives in your neighborhood performing an essential inspection of the system with high-tech sounding equipment. TCWD is participating in a grant-funded system-wide inspection of its potable water distribution system.

The District was selected by the Municipal Water District of Orange County (MWDOC) based on the relative size of its distribution system and service area. The inspection work is funded through a grant obtained from the Metropolitan Water District of Southern California (MET) and the US Bureau of Reclamation. In addition to reducing overall water losses by conducting real-time leak detection and necessary repairs, this program will assist TCWD in meeting the water balance validation requirements implemented by the State Water Board.

As always, any District representatives performing this work will have TCWD issued clothing and appropriate identification, including an authorization letter from the District. If you have any questions regarding this program, please contact Customer Service at (949) 858-0277.



Mike Safranski, President  
Don Chadd, Vice President  
Glenn Acosta, Director  
Stephen Dopudja, Director  
Ed Mandich, Director  
Fernando Paludi, General Manager

The Board of Directors Regular Meeting is scheduled for the third Wednesday of each month at 7:00 p.m. at the Administrative Facility located at 32003 Dove Canyon Drive, Trabuco Canyon. The public is encouraged to attend.

### Regular Board Meeting Highlights

#### August 21, 2019

- Adoption of Orange County Regional Water & Wastewater Hazardous Mitigation Plan
- Approval of Robinson Ranch Wastewater Treatment Plant Electrical Equipment Upgrades

#### September 18, 2019

- Approval of Health Benefit Rates for 2020
- Update on Rate Analysis of Water, Wastewater, & Non-Domestic Water Rates & Charges
- Approval of El Toro Sewer Lift Station Pump Equipment Improvements
- Association of California Water Agencies (ACWA) Region 10 Board of Directors Election



## HOLIDAY OFFICE CLOSURE SCHEDULE

TCWD's Administrative Facility will be closed on the following holidays through the end of 2019:

Veteran's Day Holiday - Monday, November 11th  
Thanksgiving Holiday - Thursday, November 28th & Friday, November 29th  
Christmas Eve Holiday - Tuesday, December 24th  
Christmas Day Holiday - Wednesday, December 25th  
New Year's Day Holiday - Wednesday, January 1st

In the event of a service-related emergency, please call (949) 858-0277 for immediate assistance. Also, customers can report an issue through our website at [www.tcwd.ca.gov](http://www.tcwd.ca.gov) by clicking on the following button on the upper right hand corner of our website home page.

[Report an Issue](#)



## DOVE LAKE WATER QUALITY

Dove Lake, located in the Dove Canyon community, is a man-made lake with over five hundred acre-feet, or roughly 163 million gallons, of water storage capacity which is used to supplement TCWD's non-domestic water system. TCWD acquired ownership of Dove Lake in the 1990's.

As with all bodies of water, Dove Lake can experience some natural challenges. For example, at the time of writing this article, a portion of Dove Lake is covered with a simple-form aquatic plant known as Duckweed which gives the lake surface a bright green color. It is important to note that Duckweed is a naturally occurring phenomena for lakes, and is spread by ducks, other birds, turtles, reptiles, and aquatic mammals that regularly visit multiple rivers, ponds, and lakes.

Although there are several methods to mitigate Duckweed growth on a lake surface, TCWD's ideal solution is to manage duckweed without chemicals. This is because chemicals can be disruptive to aquatic ecosystems and threaten native aquatic wildlife and plants. Duckweed typically dies off during the winter season when the water temperature is colder. The District routinely monitors the water quality of Dove Lake and proliferation of Duckweed. If you have any questions about Dove Lake, please contact Customer Service at (949) 858-0277.

